Highclare School

ICT Technician
Person Specification

Essential Skills Required:

1. A sound understanding and relevant experience of ICT and computing to include both software and hardware.

2. Good communication skills at all levels

3. The ability to work equally as a team member or under independent initiative, prioritising tasks according to need on an on-going basis.

4. Technical experience of receiving and resolving ICT issues within schools across a range of devices.

5. A logical approach to problem solving and coordination of information.

6. A willingness to learn new skills and take on appropriate additional responsibilities

7. Five GCSEs or equivalent

Desirable Skills:

1. A flexible approach to work.

2. To have experience of working in an educational environment.

3. Minimum two years' experience in a similar role.

4. Advanced knowledge of MS Windows, Windows 10, Active Directory and MS exchange.

5. Experience of AV equipment

6. Knowledge of network switching, routers, DSL, firewalls and associated principles.

7. Knowledge and experience on server / desktop visualisation.

8. Car owner